



June 10, 2015

Dear Medtronic MiniMed® Veo™ Customer,

We would like to inform you of an update regarding the warranty on your MiniMed® Veo™ insulin pump.

We are committed to placing our customers first and supporting their needs regardless of the brand of insulin pump supplies they are using. Accordingly, we have updated the warranty of the MiniMed® Veo™ insulin pump to reflect that it is valid regardless of what brand of infusion set or reservoir a customer is using, unless the use of 3rd party supplies caused damage to the insulin pump. This clarification applies retroactively to all MiniMed® Veo™ insulin pumps purchased in Canada.

If you have any questions on our Medtronic supplies, please do not hesitate to contact us or visit our website at [www.medtronicdiabetes.ca](http://www.medtronicdiabetes.ca).

Sincerely,

Your MiniMed® Care™ Team  
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1-800-284-4416